

No .PAD/BSF/GA/Misc/2016/21932-33  
Government of India  
Ministry of Home Affairs  
Pay and Accounts Division, BSF  
(General Administration)

Pushpa Bhawan, Madangir  
New Delhi -110062.

Dated, the 25, Jan'2016

To

Dy Inspector General, BSF  
IT Wing, CGO Complex,  
Lodhi Road, New Delhi

Sub:- PAD's email ID for Grievance on BSF website

Sir,

It is stated that a lot of grievances on account of various activities mostly relating to pension cases, payments and associated delays are being received in PAD BSF. Most of the complaints are filed through RTI to resolve the grievances within 30 days, which are received in this office through MHA/BSF or sometimes through CPGRAMS/CPENGRAMS as there is no information as to how one aggrieved employee (Present/ex) should approach.

In view of above, it is requested to host our email ID ([dir.pad.bsf@gmail.com](mailto:dir.pad.bsf@gmail.com)) and whatsapp No.( 8527832777) for grievances on BSF website or provide a separate website for PAD BSF to reduce the channels and tackle the issues directly.

This issues with the approval of Director (A/Cs)

**S K Kardam**  
Asst. Controller of Accounts

Copy to:-

Pr. Accounts Office (Admn)  
C-1 Hutments, Dalhousie Road  
New Delhi

IG (Gom)	
महानिदेशक (संसार एवं अर्थ विभाग)	
उप महानिदेशक (आय व वेतन)	
रिज (IT)	
उप कर्मचारी (अर्थ विभाग)	
होमरू ऑफिस	
मुख्य लिपिक	
DARY NO	455
डायरी क्र.	
DATE	12/16
दिनांक	

For kind information pse.

Upload in  
website "General  
Downloads"  
M

Yes  
Place it on  
website

Yes Don